

PUBLISHED SEPTEMBER 2023

SOCIAL RESPONSIBILITY REPORT



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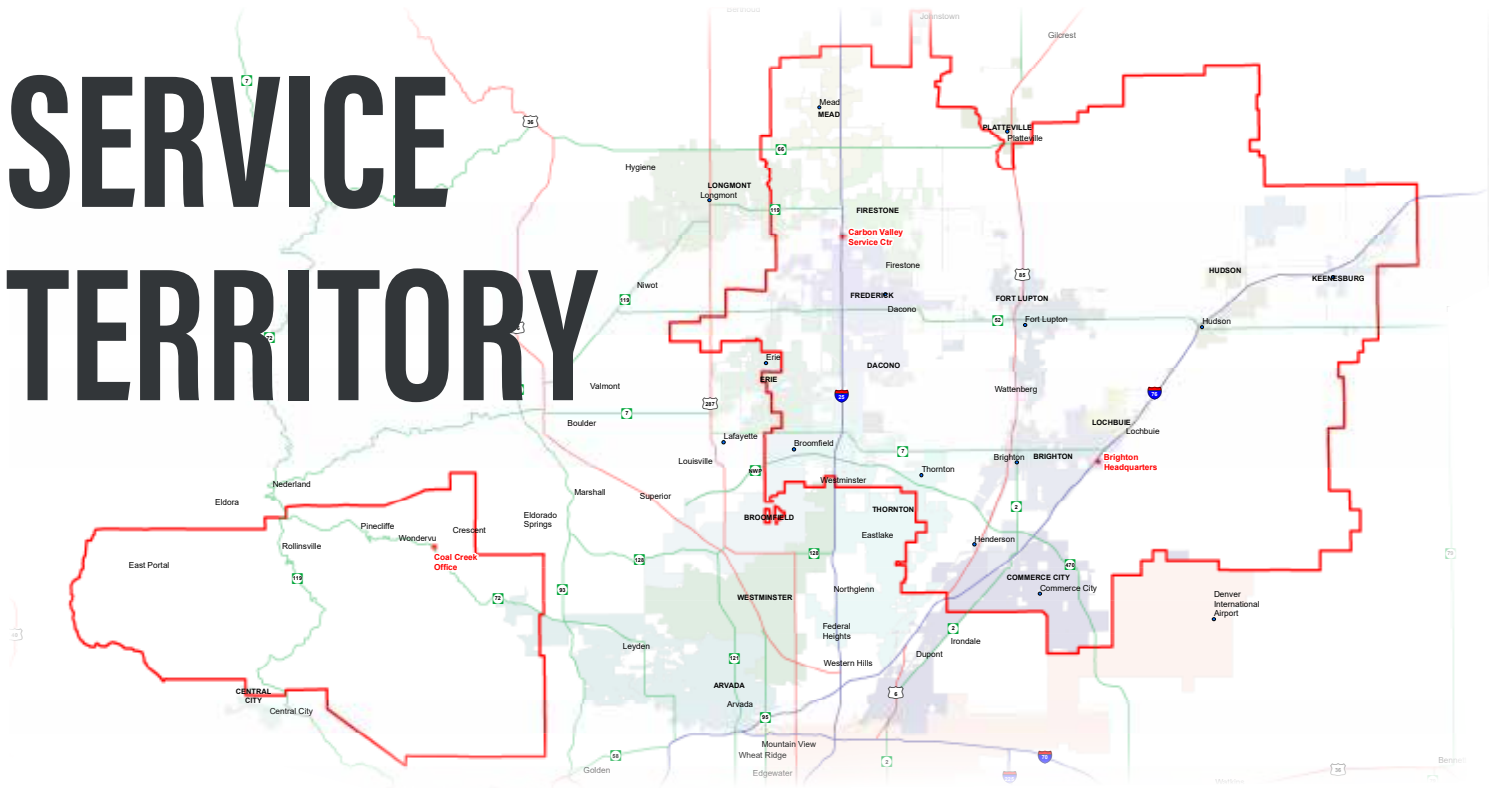
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SERVICE TERRITORY



COLORADO COMMUNITIES SERVED

- Arvada
- Brighton
- Broomfield
- Commerce City
- Dacono
- Erie
- Firestone
- Fort Lupton
- Frederick
- Hudson
- Johnstown
- Keenesburg
- Lochbuie
- Mead
- Northglenn
- Thornton
- Westminster

COLORADO COUNTIES SERVED

- Adams
- Boulder
- Broomfield
- Gilpin
- Jefferson
- Weld

United Power is a not-for-profit electric cooperative founded in 1938, providing electric service to homes and businesses throughout Colorado's northern front range. The co-op's service territory wraps around the north and west borders of Denver International Airport, covers the northeast metropolitan development corridors of Interstate 25, Interstate 76, State Highway 85, and E-470, and extends to the mountains of Coal Creek and Golden Gate canyons.

United Power is one of the fastest growing cooperatives in the nation, serving 17 different front range communities and parts of six Colorado counties. Among Colorado cooperatives, United Power is the smallest by land mass at 900 square miles, yet it is the largest by load, approaching a 650 megawatt (MW) peak. In 2021, United Power became the 31st cooperative in the nation to surpass 100,000 meters, representing more than 350,000 people.

THE CO-OP AT-A-GLANCE



106,943
Meters served*



6,790
Miles of line*



350,000
People served*



900
Square mile territory

*As of December 2022.

WORD FROM THE PRESIDENT & CEO



Mark A. Gabriel
President &
Chief Executive Officer

As an electric cooperative, United Power is intimately tied with its member-owners. This tie binds us to the principle that we act in a way that positively impacts the communities we serve. We strongly believe it is our duty to act in good faith as we navigate issues of engineering, economics, legal, and philanthropic activities.

Social responsibility is at the heart of our operations, whether it is in the type of power supply we offer; the critical goals of reliability, affordability, and flexibility; or the efforts we make in support of our employees and the less fortunate among us. We work hard to act honestly, ethically, sustainably, and in the best interest of our members and communities as we manage operations and secure resources.

What does this specifically look like in practice?

- When choosing power supplies, we work diligently to finding those resources that meet our affordability and reliability goals, clearly understanding the environmental impacts of those choices. For our new power supply starting May 1, 2024, we have secured nearly 70% from non-carbon and low-carbon generating resources – much of it locally sourced. Over the next several years, we will increase the opportunities for lower carbon resources even more.
- United Power pioneered technologies such as load control, battery storage, and community solar. This was done long before it became commonplace. Today, we have more than 11,000 solar rooftops among our members; and as a first in the nation, will have more than 100 megawatts (MW) of utility-scale storage distributed locally at our substations. This will allow us better grid security and the ability to purchase resources at off-peak hours when prices are low. It has the added benefit of reducing strain on the transmission system and increasing revenues through property taxes to our communities.
- Communities across the West face an increasing wildfire threat; and at United Power, we are taking specific actions to mitigate, as much as possible, the danger. We are deploying new technologies, undergrounding our lines whenever possible, trimming vegetation, and partnering with local and national organizations on best practices.
- Through Operation Round Up, cooperative members contribute to those less fortunate in our communities by voluntarily electing to round up their monthly bills to the nearest whole dollar. Since its inception, Operation Round Up has returned more than \$2.6 Million to individuals, families, and non-profit organizations. Additionally, in 2022, United Power contributed more than \$400,000 back to our service territory to support area schools, community events, local fairs, chambers of commerce, and numerous charitable groups. Plus, United Power employees volunteer in support of dozens of not-for-profit organizations across our 900-square mile footprint.

Being socially responsible is reflected in everything we do as well as understanding the consequences of the investments United Power makes on behalf of the membership. Our corporate policies ensure that we consider environmental and social impacts in decision making, and this is a task that we do not take lightly.

COOPERATIVE PRINCIPLES



**OPEN & VOLUNTARY
MEMBERSHIP**



**DEMOCRATIC
MEMBER CONTROL**



**MEMBER ECONOMIC
PARTICIPATION**



**AUTONOMY &
INDEPENDENCE**



**EDUCATION,
TRAINING & INFORMATION**



**COOPERATION
AMONG COOPERATIVES**



**CONCERN FOR
COMMUNITY**



\$10,000

RAISED BY EMPLOYEES

Employee-giving campaigns in the last two years have provided \$5,000 for breast cancer treatment services and \$5,000 for veteran programs.

COMMUNITY SUPPORT

United Power is committed to helping its communities flourish. The cooperative supports organizations that aid the most vulnerable populations, enrich communities in its service territory, and inspire the youngest members to emerge as local leaders. Support from the cooperative comes in many ways. Dollars are dedicated and returned to the community through sponsorships, scholarships, and donations. Additionally, employees are empowered to serve in the community.

The cooperative has promoted Operation Round Up since 1995, a voluntary United Power program where members elect to have their monthly billing statement rounded up to the next whole dollar. All contributions to Operation Round Up are administered by an independent board comprised of cooperative members. Money collected through the program is used to provide assistance to community organizations within the cooperative's service territory.

ECONOMIC DEVELOPMENT

Partnerships with the cities, towns, and counties served by the cooperative are one of the ways United Power helps each entity grow into the hometown it envisions. Understanding what each community wants for its own future is the framework employed, providing support for the elements United Power supplies.

The integration of electric vehicle (EV) charging, the impact of street lighting on safety and crime reduction, and the way the cooperative acquires and maintains easements and rights-of-way are just some of the ways United Power works with communities as they grow.

Providing the electrical infrastructure needed for incoming businesses helps to promote job growth in each area, bringing critical jobs closer to home for residents. Planning for growth, working with local elected officials, and helping craft building requirements are just a few of the ways United Power employees work together with community staff to grow communities in the service territory.



\$200,000 in scholarships awarded in last decade

Annual scholarships awarded by category and dedicated per school.



\$3.9M + \$8.4M in sales and property taxes paid

The cooperative returns significant revenue back to the communities it serves through both property and sales taxes each year.



Nearly \$170,000 distributed through Operation Round Up in 2022

Grants were awarded for direct assistance to non-profit organizations serving members.



Worked as a stakeholder for success of SB23-198 "Clean Energy Plans"

Stakeholders included the Sierra Club and Colorado Energy Office, to name a few.

MEMBER ENGAGEMENT



35,000 members use the mobile app each month

Offering members convenient account access through a variety of channels and devices.



Active engagement on major social media channels

United Power engages with members on Facebook, Twitter, LinkedIn, YouTube, and Instagram.



Maintaining a 99.56% delivery rate with e-newsletter

The monthly e-newsletter consistently maintains a high delivery rate and open rate.

MEASURING MEMBER SATISFACTION

It has been attributed to different people throughout time, but the adage that, "what we measure, is what improves" does impact performance. United Power constantly looks at ways to measure its performance and identify areas of concentration in which to target improvements. The cooperative utilizes the American Customer Satisfaction Index (ACSI®) to measure overall satisfaction, identify areas of improvement, and measure performance as compared to utilities across the nation.

MEMBER ENGAGEMENT TOOLS

Empowering and engaging with members is a primary focus at United Power. The cooperative offers members several ways to engage with their electric utility provider above and beyond transactional account interactions.

Communication is vital at the cooperative, and United Power meets this need with both a print newsletter and an electronic newsletter. United Power also engages with members via numerous social media channels, such as Facebook, Twitter, LinkedIn, YouTube, and Instagram.



77 ACSI[®]

HIGHER THAN THE NATIONAL AVERAGE

This customer satisfaction score is compared to cooperatives, municipal utilities, and the investor-owned sector.



All reported complaints successfully addressed

Since the Red Flag reporting program launched in 2018, the cooperative has received just seven complaints that have all received resolution.

HUMAN CAPITAL

WHISTLEBLOWER AND RED FLAG PROTECTIONS

United Power provides employees access to an independent, and well-publicized, compliance hotline called "Red Flag Reporting." Employees are encouraged to report any issues confidentially via web, voice, text, fax, email, or mail that they feel may be a violation of policy, or that may represent unethical or unsafe behaviors. The use of the hotline provides a confidential way to protect the interests of employees, members, and the cooperative.

Additionally, the cooperative created an avenue by which employees may pose questions anonymously at monthly all-employee meetings. All these venues allow early detection of issues, which, provides time to respond and correct situations before they become more damaging. Hearing about concerns and other considerations from the people who know the organization inside and out, namely United Power employees, is a valuable way to protect the organization and the interests of members.



IDEA COMMITTEE

Cooperatives operate on a principle of open membership, and United Power must ensure the diversity and reality of the communities served are reflected in every aspect of the organization.


The Inclusion, Diversity, Equity, and Awareness (IDEA) Committee was formed in 2021 and strives to advance tolerance, acceptance, and inclusion at every level. Further, it helps all employees champion these principles. The task force is comprised of a diverse group of employees empowered to engage in courageous conversations and affect true change.



PRIVACY & DATA SECURITY

United Power is committed to data privacy and the secure collection, storage, and use of data collected. The cooperative's comprehensive data privacy vision proactively considers the protection of private information of employees, members, and vendors or third parties. Policies and procedures are in place to minimize risk and safeguard data, and these policies also outline the transparent collection, use, disclosure, and handling of personal information.

As the first line of defense in protecting both the cooperative and its members, United Power regularly communicates with and trains Board members and employees on their roles in identifying risks and properly managing personal information and sensitive data.





93,356

BALLOTS MAILED TO MEMBERS IN 2023

In a cooperative, every member has a voice in elections for director candidates and other business issues presented on the ballot.

CORPORATE GOVERNANCE

LOCAL CONTROL/MEMBER-ELECTED LEADERSHIP

The cooperative is locally regulated by a member-elected board of directors. Directors serve staggered three-year terms, and as members of the cooperative themselves, they represent the needs and interests of those that United Power serves. Directors are charged with overseeing the management of the cooperative, financial accountability and rates, and overall direction of the cooperative business.

The United Power Board of Directors is committed to achieving the highest levels of certification and training offered through the National Rural Electric Cooperative Association (NRECA). NRECA's three-step director education program ensures that directors are well-versed on key issues and trends of the ever-evolving utility landscape.

DIRECTOR ELECTIONS

All members are afforded the same opportunities to serve on the co-op's board of directors and are provided the opportunity to engage with the candidates running for board seats. Members are invited to vote in the annual director election, via both mail ballot and electronic balloting, and may attend an annual meeting where members receive in-person updates and cooperative information.

As a cooperative, keeping an open line to the members served is imperative, so United Power operates several communication channels for members to reach out and where information related to their cooperative membership is provided.

BOARD DIVERSITY

United Power Directors represent geographically defined districts in the service territory to ensure that the interests and concerns of members in those areas are considered.

Among electric cooperatives in Colorado, United Power has the highest percentage of females holding board seats, comprising four of eleven positions, or more than one-third of the board. Several of the women serving on the United Power Board have served in leadership roles, including Chair, and have represented the cooperative in leadership positions with affiliated cooperative organizations.



Board committed to 100% director certification

Directors receive their Credentialed Cooperative Director certificate within the first three years and the Board Leadership certificate within six years.



8 of 11 directors attained highest certification

Directors participate in continuing education to obtain and maintain the Director Gold credential, NRECA's highest level.



40% of director ballots cast electronically in 2023

In its first year, 2022, electronic balloting significantly improved ballot verification ensuring more ballots could be counted.



\$81 Million in capital credits returned to members

Total dollars returned to members through annual retirements.



\$512,000 in unclaimed capital credits helped 3,000+ members

During the COVID pandemic, unclaimed capital was used as bill payment assistance for members impacted by job loss or illness.



Cooperative files IRS Form 990 annually

Promotes transparency and access to certain information, including the co-op's finances.

CORPORATE BEHAVIOR

FINANCIAL TRANSPARENCY

Transparency in all parts of the cooperative is important, especially since United Power members are also owners of the organization. A portion of the rates members pay to have power delivered to them is utilized to fund system growth and reduce the need for additional borrowing; this represents members' investment into the cooperative. Providing an accurate and timely reporting of co-op finances is vital to maintaining members' confidence in the operation. This reporting is achieved through annual financial statements, which provide critical information about the financial health of the organization to stakeholders. The financial statements are shared with members in an annual report and reviewed at the annual meeting of members.

The cooperative's Statement of Operations and Patronage Capital provides two years of data for comparison purposes. It shows the income of the cooperative over each fiscal year, minus the expenses the cooperative has incurred during that same period. It also breaks down electric and non-electric revenue, as well as the costs of running the cooperative, including interest and depreciation.

United Power's Statement of Operations and Patronage Capital provides a breakdown showing whether the cooperative covered expenses sufficiently through sales of electricity at established rates. If the result of operations after all expenses are covered is a net positive margin, those margins will eventually be returned to members through capital credit, or patronage capital, refunds – a distinction from for-profit companies. United Power's Balance Sheet accompanies the Statement of Operations and Patronage Capital, providing a snapshot of the cooperative's assets, liabilities, and equity.

CODE OF ETHICS POLICIES



United Power employees and directors are held to the highest standards of honesty and integrity when working with members, vendors, and other parties. The cooperative is committed to ethical and fair dealings and its Code of Conduct outlines these expectations in an official policy. At its core, integrity is the rule when conducting business, utilizing cooperative assets, complying with laws and regulations, and handling financial and other confidential information. Employees are regularly asked to review and re-commit to the Conflict of Interest policy, and to provide an annual conflict of interest disclosure. Board members also have specific policies and agreements that apply to them to ensure that they are ethical in business dealings on behalf of the cooperative.



CAPITAL CREDIT RETIREMENTS

The cooperative nature of United Power is never more prevalent than the reinvestment and eventual return of member patronage capital, referred to as capital credits. This collective investment into the growth and success of the organization is a guiding principle that differentiates cooperatives from other businesses. The communities United Power serves benefit from receiving electricity at the cost-of-service, and the return of members' investment injects funds back into the community that can have a positive impact on local schools, governments, and businesses. United Power is also a member of several cooperative organizations and similarly benefits from capital credit refunds from these other cooperative businesses.

Capital credit refunds that remain unclaimed for more than three years become part of the permanent capital of the cooperative. During the COVID-19 pandemic, seeing the financial impact of closures and illness among cooperative members, the United Power Board of Directors authorized the use of unclaimed capital credit refunds toward utility assistance for members. Over two years, the cooperative provided \$512,000 in credits benefiting more than 3,000 accounts, helping keep members current on their electric payments while they were battling illness or facing unemployment.

UNION RELATIONS

United Power employees in several operational areas are represented by unions, and United Power is proud to work with these employee teams to provide fair compensation and benefits, promote a safer workplace, and ensure that the interests of employees and the cooperative are balanced through periodic negotiations. The process allows both sides to raise concerns and provides a forum to discuss mutual solutions. United Power believes that engagement with employee unions helps build higher standards and accountability in the workplace and protects employees and the cooperative.

SAFETY FIRST

SAFETY CULTURE

While the dangerous nature of utility work has inherent risks to the employees who respond in the field, the cooperative maintains a strong culture of safety that emphasizes the importance of the wellbeing of every employee, every day.

Throughout all levels of operation, safety is a daily conversation. United Power seeks guidance from a safety committee composed of representatives of each working area in the cooperative, who meet regularly to discuss issues, debrief on close-calls, and make recommendations for required trainings. Safety discussions are key components of every group meeting and lay the groundwork for employees to be more present in their daily work.

The United Power safety record illustrates the co-op's dedication to ongoing training, and the utilization of candid conversations allows employees to confidently discuss near-miss events and bring up other concerns before an accident happens.

ASSET INTEGRITY & SYSTEM HARDENING

United Power has an active maintenance plan to build a more resilient system to help reduce outage incidents and to keep the public safe. Engineering staff reviews performance of targeted areas of the system, and projects which areas need attention to maintain the highest level of performance. Short- and long-term plans for both maintenance and system upgrades are based on the ongoing performance measurements of targeted system areas. This system of balancing current performance with projected performance allows cooperative staff to select areas that require critical maintenance. This has led to United Power performing in the top quartile as compared to other utilities nationwide.



Achieved 1,000 days with zero-lost time injuries

Celebrated this milestone achievement with employees in May 2022.



CPR, AED, & Skid Car training offered to all employees

Regular safety training is offered to all employees to ensure equitable access to life-saving skills.



RESAP scores see upward trend since 2017

The Rural Electric Safety Achievement Program (RESAP) is a three-year, onsite safety assessment and the co-op's score continues to improve.



Workers' Comp EMOD rate drops to 0.81

United Power's Workers' Compensation Experience Modification (EMOD) rate dropped from 1.42 in 2018 to 0.81 in 2022.



56.62 SAIDI

LESS THAN HALF THE NATIONAL AVERAGE

The System Average Interruption Duration Index (SAIDI) measures the average outage duration in minutes over the course of a year for each member served.

FIRE MITIGATION



4,000 cubic yards of wood chips and 75 cords of wood removed through clearing

Vegetation clearing protects the local electric system and the wood chips and wood are returned for use in the local community.



38 miles of overhead line converted to tree wire

Covered tree wire and Hendrix cable help protect overhead line from contact with trees and high winds.



600 poles treated with Osmose fire retardant

About 95 poles in the mountains and roughly 500 poles in the plains have been treated with the fire retardant to date.

United Power serves a rugged mountain landscape that covers portions of Boulder, Gilpin, and Jefferson counties and sections of both the Arapahoe and Roosevelt National Forests. As the threat of wildfire in the cooperative's Colorado mountain communities grows, drought conditions also put swaths of the plains area under high risk of fire.

United Power's comprehensive Wildfire Mitigation Plan considers all areas of risk and is evaluated each year to ensure emerging risks are adequately assessed. The plan outlines the co-op's proactive efforts to mitigate fire potential, protect cooperative infrastructure, and ensure the safety of communities served. Implementation of the plan has resulted in operational changes, system enhancements, and an increased investment in vegetation management, as well as active promotion of fire safety to members. In true cooperative spirit, United Power has fostered partnerships with local emergency management offices and fire protection districts to maximize resources and share the information to broaden the conversation across Colorado.



ENTERPRISE RISK MANAGEMENT

OPERATIONAL RISKS

Recognizing and managing risk requires a significant amount of time and effort from United Power staff. There are the day-to-day working risks inherent in the job performed, but there are also other known risks to manage. Every task completed requires the consideration of public safety; the possibility of damage to property; and the impact, financial or otherwise, to the cooperative. Managing these risks requires United Power to continually assess each situation for potential issues, and to make certain the appropriate safety nets are in place should a potential risk be missed.

Risks can exist nearly anywhere – from the time and effort put into assessing contracts for goods and services, to how traffic control is set up on a construction site. It is the cooperative's job to identify potential risks and develop plans that help mitigate them. Beyond the physical planning and proactively performed risk management, United Power also makes certain the interests of members and the cooperative are protected by purchasing insurance for unforeseen events.

CYBER AND PHYSICAL SECURITY RISKS

Cyber security is an ongoing focus at United Power. The growth in budget dollars and humanpower devoted to this concern is a tangible measure of the cooperative's investment into this key area. Protecting the interests of United Power and the many members it serves is important, and the resources allocated to these areas is a direct reflection of the board and executive leadership's dedication to reducing cyber security risk.

United Power has a robust cyber security training curriculum for new and current employees. Since the cooperative is only as strong as its weakest link, it is important that all employees understand the risks they may encounter while doing their jobs. While the cooperative can put in place powerful protection tools, it is often the most mundane exchanges that pose a real threat. Training every employee to understand their role in keeping co-op systems and information safe is just one of the many ways to protect the cooperative.

The cooperative is also taking a fresh look at the physical security of facilities and equipment. Recent publicized physical attacks on substations and other equipment have the co-op continually assessing risk and formulating potential solutions to protect vital equipment. Even something as simple as building redundancy into the United Power system can have a real impact on the ability to restore power in the event of an interruption of this type.

INNOVATING ENERGY



Named a 2022 Solar & Storage Champion

Awarded by the Colorado Solar and Storage Association (COSSA) in 2022.



Surpassed 10,000 rooftop solar installations

Solar penetration in the United Power territory is more than double the national utility average.



62 MW of local rooftop solar interconnected

More than 10% of residential meters are powered by local rooftop solar.



Fleet EVs drove more than 16,000 miles in 2022

EV miles driven by United Power's fleet vehicles saved over \$2,250 in fuel costs in 2022.

LOCAL RENEWABLE GENERATION & BATTERY STORAGE PROJECTS

For more than a decade, United Power has been ranked first among Colorado cooperatives for the integration of locally generated solar power, delivering 62 MW straight to the distribution system each day the sun is shining. The co-op's portfolio of renewable projects like Sol Partners[®] Cooperative Solar Farm and a landfill methane recapture project in partnership with the Town of Erie as well as United Power's 2018 4 MW/16 megawatt hours (MWh) battery pilot project, have gained national attention for their leading-edge concepts that are advancing energy production and storage in Colorado.

United Power's ability to remain nimble to meet members' renewable energy needs is an advantage that is unique to cooperative utilities.

ELECTRIC VEHICLES

United Power is leading the way by incorporating electric vehicles into its fleet. Several of the cooperative's light-duty fleet vehicles are now all-electric, starting with the purchase of four Chevrolet Bolts and a Tesla Model Y. The co-op will soon electrify several light-duty trucks with the addition of two Ford F-150 Lightnings, anticipated to arrive by the end of 2023.

United Power also commissioned the state's first hybrid bucket truck in 2021; the truck is a Dodge Ram 5500, equipped with an Equipment Technology, LLC (ETI), a Palfinger Company, utility aerial lift system with a Volta Power Systems electric bucket and jib. Several more electric vehicles are in the pipeline as the cooperative continues to convert its fleet.



111 MW

TOTAL LOCAL RENEWABLE GENERATION

Combined local utility-scale renewable generation (solar and methane) and rooftop solar as of June 2023.

2009

United Power launches the first community solar program in Colorado.

32 members lease **96 panels** located on United Power's property and receive credit for the panel output.

2011

Front Range Landfill Gas-to-Energy project officially online.

3 MW of 90% baseload renewable energy powers **2,400 homes.**

2018

United Power and ENGIE North America energize Colorado's largest **Tesla Battery Storage System** totaling **4.5 MW / 18 MWh.**

2020

United Power energizes its fifth utility-scale solar project for a combined total of **46 MW** of utility-scale solar generation connected to the local distribution system.

2022

Member-owned solar surpasses **10,000 rooftop** installations. United Power members generate **more than double** the utility national average.

ANIMAL MITIGATION

Utility equipment often shares the same skies and underground tunnels as protected birds and burrowing animals. It is in the best interest of both United Power and the local ecosystems to protect these animals from interactions with high voltage equipment. In overhead power delivery, the cooperative's poles are equipped with avian protection devices that prevent large birds from landing near lines. Newer construction, where lines are located underground, has a similar challenge as rodents and reptiles often seek out the warmth of utility equipment. A variety of guards and animal-safe deterrents have been deployed to protect animals and improve reliability for co-op members.

United Power is an active supporter of groups that protect and study birds and raptors in its service territory. Such partnerships are vital to maintaining a conversation about protecting these animals. Additionally, United Power supports all the state parks in its territory, which are home to a variety of raptors including bald eagles. The cooperative also supports the Bird Conservancy of the Rockies, headquartered in Brighton, and works to protect birds of all types and the migratory paths in which they travel.



Donated \$3,750 to local animal conservation and rescue efforts

United Power partnered with Bird Conservancy of the Rockies and the Birds of Prey Foundation to support work in 2022.



Avian protection devices deployed widely throughout territory

Avian protection devices are routinely installed on all new transformers and all other new equipment.



NATURAL RESOURCES

RECYCLING & RECLAIMING

Digital business continuity, resilient data infrastructure, and efficient user experience for all United Power systems relies on a collection of electronic hardware and devices. The cooperative operates on a modest schedule that retires end-of-life technology and ensures systems continue to operate efficiently. Great care is taken for the careful elimination of data on cooperative devices. Additionally, the cooperative ensures the metals, plastics, glass, and batteries in retired electronics are properly reclaimed. Electronics recycling coordinated by the co-op is also offered to employees to encourage the same responsible disposal of home electronics.

PAPERLESS INITIATIVES

The pandemic that resulted in a remote work environment for nearly two years also presented several opportunities to streamline processes and move more documentation from paper to the cloud. The cooperative now uses electronic file sharing wherever possible, including electronic file sharing among project coordinators and designers; the use of iPads to deliver service orders to and from the field; the electronic distribution of United Power Board of Directors meeting materials; electronic signature routing of contract and payment requests; and electronic receipt and processing of member correspondence. Every paperless solution reduces the use of paper and printing materials, as well as the wear and tear of office copy and print equipment. Additionally, the digital systems come with features that increase the security of the data and the efficiency of processing, while allowing for more informed status tracking.

Cooperative revenues are dependent on timely and accurate billing, which requires numerous paper statements, envelopes, and postage each month. As a sustainability and cost-reduction goal, United Power has several paper-limiting programs to ensure bills are delivered as efficiently as possible. The latest bill redesign cut down monthly statements to just one page. Likewise, accounts with multiple meters are offered invoice billing, condensing multiple statements into one monthly summary. Additionally, the cooperative offers an online portal for payments to be processed electronically and has moved nearly 35% of members to paperless statements.



17,000 pounds of office electronics recycled

Office equipment including computers, monitors, and printers recycled since 2018.



Responsible disposal of all retired utility equipment

Oil, transformers, breakers, metal, copper, and aluminum are all reclaimed or recycled.



4.2 million pages offset with reforestation of nearly 500 trees

Since joining PrintReleaf in 2014, PrintReleaf offsets a company's paper consumption through global reforestation programs.



34% of members receive paperless statements

The online billing and payment portal allows members access to electronic statements to reduce the paper from printing and mailing.

BENEFICIAL ELECTRIFICATION

UNITED EV

Supporting the growing number of United Power members who are choosing electric over fuel-powered vehicles and efficiently integrating the associated charging load into the distribution system, the cooperative launched United EV, a one-of-a-kind charging-as-a-service pilot program. The program helps curb the upfront costs of both electrical wiring and an at-home charging device by providing rebates and equipment in a monthly service package for cooperative members. The cooperative benefits from the potential peak reduction through the program's voluntary charging schedules.



United EV home charging pilot launched in 2022

The program includes a home charger, wiring rebate, and menu of rates to save on EV charging.



Operates 3 public EV charging stations & 6 workplace chargers

EV charging stations fill critical gaps along rural roadways to make EVs more accessible.



\$290,000 in efficiency and electrification rebates in 2022

Helping members use energy efficiently and benefit from clean electric conversions, while helping the utility balance load.



2,695 smart thermostats enrolled in Smart Rewards

Members earn an annual credit for participating in this critical load-shaving program.

PUBLIC CHARGING STATIONS

United Power's territory is intersected by several of Colorado's major front range transportation corridors including E-470, Interstate 25, Highway 85, and Highway 76. The cooperative embraced the opportunity to contribute to the Colorado EV Plan 2020 and increase the availability of public charging infrastructure along these major thoroughfares. The United Power public charging network includes rapid chargers along Highway 72 in the co-op's mountain territory, on Highway 76 in Keenesburg, and on the Interstate 25 frontage road just south of Highway 119. The locations selected fill miles-long gaps in public Level 3 charging availability and have seen increasing usage each month since installation.

EFFICIENCY & ELECTRIFICATION PROGRAMS

United Power provides members with a broad array of rebate options to help them electrify and use electricity more efficiently, including air-source and ground-source heat pumps, electric water heaters, smart thermostats, efficient appliances, and electric outdoor equipment.

The cooperative also offers programs that provide incentives to members for helping to reduce overall demand on the electric grid. The Smart Rewards program pays members \$25 following each cooling season enrolled to allow the cooperative to reduce air conditioner demand on those highest demand days over the summer. The cooperative also has a proud history of participating in Colorado's free Weatherization Assistance Program for low-income residents, sponsored by the Colorado Energy Office.





1,000+

HOMES UPGRADED ELECTRIC APPLIANCES

Residential members receiving rebates in 2022 for upgrading to efficient appliances and electric outdoor power tools.



MISSION

To safely and efficiently provide reliable electric power and outstanding service to our members.

VISION

Powering Lives, Powering Change,
Powering the Future —
the Cooperative Way.

EXECUTIVE LEADERSHIP TEAM



Mark A. Gabriel
President & Chief Executive Officer

Bryant Robbins
EVP & Chief Operating Officer

Laurie Burkhart
EVP & Chief Financial Officer

Robin Z. Meidhof
SVP & Chief Legal Counsel

Trista L. Fugate
SVP & Chief Marketing Officer

Dean Hubbuck
SVP & Chief Energy Resource Officer

Alie Beauchamp
SVP & Chief Information Officer

Troy Whitmore
VP & Public Affairs Officer

BOARD OF DIRECTORS



Beth Martin
Chairman
East District



James Vigesaa
Vice-Chairman
South District



Keith Alquist
Treasurer
South District



Tamra Waltemath
Secretary
Mountain District



Stephen Whiteside
Asst. Sec./Treas.
Mountain District



Ginny Buczek
West District



Brad Case
South District



Steve Douglas
East District



Tim Erickson
East District



Brian A. McCormick
West District



Ursula J. Morgan
West District



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