

United Power - MyGen Terms of Use

To access the MyGen service, you will need to set up an account and log in to Power Portal:

<https://consumer.sgsportal.com/web/unitedpower>.

The monthly fee for the MyGen service will be \$2.00 which will automatically be added to your monthly statement under the Current Billing Detail section labeled "MyGen Access Fee." You may unenroll at any time by notifying net-metering@unitedpower.com in writing to discontinue participation in the MyGen service.

In order to be eligible for the MyGen service, an advanced production meter and meter housing is required. When feasible, United Power will install a separate advanced meter at your location if there is not one currently installed. The cost of the advanced meter and installation will be charged to you on your next monthly bill after installation is complete.

Notice Regarding Applicability and Usage of Data

Data available through the MyGen service is not intended for billing purposes and may differ from that presented on your United Power statement, or from other monitoring equipment associated with your solar installation. This is commonly due to differences in the start and end date/time associated with a reading. Any readings or kWh usage that appear in the Power Portal are not real-time data. Interval data may lag and may be estimated. United Power makes no guarantee with regard to the timeliness or accuracy of the interval data. United Power may use the data available through MyGen for tracking and reporting of Renewable Energy Credits (REC) associated with your equipment. United Power's Power Portal Privacy Statement is available at:

<https://consumer.sgsportal.com/html/privacy/PrivacyUnitedPower.pdf>.

Notice Specific to Documents Available on this Website

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Notices Regarding Software, Documents and Services Available on this Website

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