

AUGUST
2018

UNITED NEWSLINE

Information for the members of United Power, Inc.

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Your Piece of the Pie

United Power to Issue Capital Credits

IMPORTANT DATES

**AUGUST -
SEPTEMBER**

**Check out fun
summer fairs
and festivals inside
this issue!**
We'll be at lots of
these events -
hope to see you there!
Page 7

**SEPTEMBER
4**

Labor Day Holiday
Offices Closed

Capital Credit Retirement to Distribute \$4.5 Million to Members in August

Even if you're new to the cooperative world, you've probably heard membership has its benefits. Maybe you've already heard how consumer membership works or you understand the ability to participate in annual director elections. Perhaps someone you know ran for a seat in a previous election. But you may be confused in the coming weeks when you receive a check in the mail from United Power with your name on it — your little “piece of the pie.”

When you make a payment to United Power, a portion of that payment goes directly toward your investment in our electrical

system through capital improvements. These improvements help maintain our system, provide reliable energy to you and your neighbors and propel us into the future.

However, capital improvements aren't always necessary, leaving the cooperative with a surplus of funds earmarked for these projects. So, each year, the Board of Directors assesses the cooperative's financial condition and determines if a “capital credit retirement” period is feasible. This year, the board approved a \$4.5 million retirement, to be distributed to members in August.

Capital credit retirements are the refund amounts members receive during this period. United Power establishes a capital credit account for every member, and uses it to record their investment. Each year funds remaining after expenses are allocated to these accounts. Upon board approval, a percentage of these funds may be retired. This year's retirement represents the 12th consecutive year United Power has retired capital credits.

Your capital credit amount is determined based on two factors: how much electricity

you use and how long you've been a member. The longer you are a member and the more power you use, the larger your share of each retirement.

“United Power has a commitment to providing reliable energy to our members, but we also prioritize doing so at an affordable rate,” said John Parker, United Power's Chief Executive Officer. “While we talk a lot about the benefits we provide to our members both individually and in the community, receiving something you can hold in your hands is a meaningful benefit, and one that differentiates cooperatives from other utilities across the country.”

This year, more than 80,000 checks will be issued to residential and business members. Anyone who had service in 2017 or earlier will be eligible for this year's capital credit retirement. While many members will receive a check, anyone who is refunded an amount less than \$10 will receive it as a credit on their bill. Look for this credit on your bill in August or September.



www.unitedpower.com

Main Switchboard 303-659-0551
Report an Outage 303-637-1350
Customer Service 303-637-1300

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Residents Vote in Favor

Town of Frederick Residents Affirm United Power Purchase of Municipal Utility

Residents of the Town of Frederick have affirmed the purchase of the Town of Frederick's municipal utility, which was agreed to earlier by the Town Council and United Power representatives. Residents affirmed the sale of town assets by a vote of 1,716 to 236 in late June, according to the town website. Nearly 88% of all voters indicated their support for United Power to purchase the system.

"We are excited about bringing the entire Town of Frederick into the United Power membership," stated John Parker, United Power CEO. "We want to express our thanks to the residents of Frederick for their support in this process, and we will be working hard to make this transition a seamless process for them."

The vote was a key step to finalize the purchase. The two entities agreed upon a purchase price of \$18 million, with United Power agreeing to drop its pending lawsuit against the town in exchange. United Power originally filed suit against the town in July 2017, for breach of contract and to recover damages for the Town's taking of service rights located within United Power's certificated territory. The suit was filed after an attempt to negotiate a settlement failed in early 2017.

"United Power has assembled a transition team that includes key engineering, operations, and member services personnel to work on this acquisition," stated Parker. "The residents of Frederick can be assured that we will work as quickly as possible

to complete this project, and we will be working hard behind the scenes to meet all your expectations in regard to this sale."

The purchase assures that United Power will be able to seamlessly integrate the delivery system, without any concerns about coordinating with another operating entity. When the sale is completed United Power will be the only electric provider in the area, and the acquisition is not expected to have an effect on electric rates for United Power members.

Thank you for your support!

MY POWER
MY CO-OP.COM

Town of Frederick Members:

Visit MyPowerMyCo-Op.com to learn more about changes to your power provider.

A Frederick member encourages fellow residents to support United Power with a campaign yard sign before election.



ENERGY SAVERS

Minimize Indoor Heat

Run your dryer and dishwasher at night on hot days and let dishes air dry. Avoid heat-generating incandescent lighting and use a microwave, toaster oven or outdoor grill instead of the oven.

Did Hail Damage Your Electric Meter?

Some members have reported damage to their electric meters following hail storms that passed through United Power's service territory in June. These hail storms dropped hail larger than golf balls and may have caused damage to your home's meter.

Your safety is important and we will make your meter repair a priority. Please contact United Power's Member Services Department at 303-637-1300 if you believe your meter may have been damaged or broken during one of these storms.



In a Co-op, Every Member Gets a Piece of the Pie

United Power issues checks because it's important for members to see the real benefit of membership, and handling a check achieves that goal.

"We know some checks won't pay the rent, but it does provide a little extra cash to tide someone over until their next paycheck," said Parker. "For our larger users, like local businesses, municipalities, farms and school districts, these checks may have a substantial impact."

Capital credit retirements have returned a steady stream of money back to members in recent years. During the past decade, United Power has been able to retire millions of dollars back to its members.

Frequently asked questions about capital credits can be found online at www.unitedpower.com, or you can call a member services representative at 303-637-1300.

IMPORTANT REMINDERS

- If you move, please be sure to leave your new address with us so we can continue to refund any capital credits you are eligible to receive in the future.
- Upon death, the deceased member's capital credit account is available for estate retirement. The representative of the estate should contact United Power to settle the capital credit account.

How will you spend your Capital Credits?

Tell us the fun, creative or unique ways you will spend your capital credit refund, and we'll enter you into a drawing for one of three \$100 bill credits. We'll select a few of our favorite ideas to feature in our October *United Newsline!*

Submit your story for a chance to win:

Email unitednewsline@unitedpower.com OR share on social media with the hashtag [#mycapitalcredits](https://twitter.com/mycapitalcredits).

 [Facebook.com/UnitedPower](https://www.facebook.com/UnitedPower)

 [Twitter.com/UnitedPowerCoop](https://twitter.com/UnitedPowerCoop)



Rosie's Coming Soon

In honor of Butterfly Pavilion's upcoming move to United Power's territory, we've partnered with them to offer this exclusive member coupon, good through September. Before school starts, grab your kids and enjoy Rosie's current home before she packs up and moves in 2021.



SAVE \$2
General Admission

Offer valid during:
August, September



Monday – Thursday
9 a.m. – 5 p.m.

General Admission varies from \$6-10 with coupon. Coupon good for up to six guests of any age. Children under 2 enter free. Offer valid during 2018. Butterfly Pavilion was founded in 1995 as the first stand-alone nonprofit invertebrate zoo in the nation.

6252 W. 104th Avenue, Westminster, CO
www.butterflies.org | 303-469-5441

Capital Credits 101



When you move or start a business in our territory, it establishes your cooperative membership.



Members have capital credit accounts established to record their investment into the cooperative.



Each year, funds remaining after expenses are paid are allocated to your capital credit account.



Your allocation amount may vary each year depending on how much electricity you use.



Each year, the Board evaluates the co-op's financial condition to determine if capital credits can be retired.



When credits are retired, a refund amount is calculated for anyone who was a member the previous year.



When credits are not retired, they are used as operating capital for system improvements and maintenance.

Beware of Scam Calls

Today, we use technology to power our lives more than ever before. While technology has become a helpful way to navigate everything from news and current events to shopping and vacation planning, there are some who use it for more deceitful means - phone scamming.

Phone scammers attempt to impersonate a representative from a respected organization, such as the IRS or United Power, to gain information or payment from a victim. Many of these scams are elaborate and sophisticated, even using spoofing software to disguise their phone number so that it appears to be coming

from a recognized number ("caller ID spoofing"). It's important to be cautious when you receive an unexpected call requesting a payment.

Recently, residential and business members on United Power's lines have reported receiving calls demanding payment for "past due" amounts on electric bills. The callers are demanding, and often insist that members make an immediate payment using a prepaid debit card.

In an effort to protect your information and money, we want to remind our members how we communicate past due account balances and collect payment.



Know How United Power Does Business

- **United Power does not collect payments at member homes or businesses.** Never give money to people who may be posing as utility workers. If you are not sure about an employee's identification, ask the employee for identification or call United Power at 303-659-0551.
- **United Power never calls members in person to collect overdue electric bills.** Notice of delinquency or disconnection is sent by mail and then United Power will follow up with our automated phone system. A recorded message will instruct you to initiate a payment.
- **United Power will never require prepaid debit as the only form of payment.** Members may initiate payment in a variety of ways: online through the SmartHub portal; by phone, mail or in person using cash, check or debit.

When in Doubt, Check it Out



Verifying the status of your utility accounts is your best defense against scam attempts. To keep up with the current status of your electric account,

reference your monthly billing statement from United Power, check your account via SmartHub or call United Power's Member Services Department at 303-637-1300. If you are ever in doubt about a potential scam call, hang up and call United Power at 303-659-0551.

READER REWARDS

AUGUST
2018



Three Winners Every Month!

1st place: \$150 Lowe's Gift Card
2nd place: \$50 Lowe's Gift Card (two winners)

Name: _____

Address: _____

Phone: _____

Mail entry form to: United Power • Reader Rewards
500 Cooperative Way • Brighton, CO 80603

Reader Rewards Online

www.unitedpower.com



Save a stamp! Visit www.unitedpower.com and click on 'Co-op & Community' to enter Reader Rewards online. Answer the question below with your online entry:

How you will spend your capital credits? Let us know for a chance to win a \$100 bill credit.

By submitting this entry I agree to allow United Power to publish my name in subsequent issues of United Newslines if I am selected as a winner.

UNITED POWER PRIDE



History is important to cooperatives, and what area houses more history than the Vatican? Paul and Ashley Savage snapped this photo of the lovely St. Peter's Basilica while there.

United Power Pride Photos

Snap a photo with the *United Newslines* and you'll get a gift if we print it. Send your name, address, phone number, and a description of the photo to:

E-MAIL: unitednewslines@unitedpower.com

MAIL: United Power—Attn: United Newslines
500 Cooperative Way, Brighton CO 80603



Colorado Youth Tour students at the World War II Memorial.

RECIPES



Spicy Thai Basil Chicken

- 1 lb boneless chicken, coarsely chopped
- 1/3 cup chicken broth
- 1 Tbs oyster sauce
- 1 Tbs soy sauce (more as needed)
- 2 tsp fish sauce
- 1 tsp white sugar
- 1 tsp brown sugar
- 2 Tbs olive oil
- 1/4 cup sliced shallots
- 4 cloves garlic, minced
- 2 Tbs minced Thai chilies
- 1 cup thinly sliced basil leaves, fresh
- 2 cups hot cooked rice

Whisk chicken broth, oyster sauce, soy sauce, fish sauce, white sugar and brown sugar in bowl until well blended.

Heat olive oil in skillet over high heat. Add chicken and stir fry until mostly cooked (2-3 minutes). Stir in shallots, garlic and sliced chilies and continue cooking on high for 2-3 minutes (until juices start to caramelize). Add 1 Tbs. of sauce mixture, cook another minute.

Pour in rest of sauce. Cook until sauce glazes meat before removing from heat. Stir in basil and serve over rice.

Share Your Recipes

Earn a free gift if we publish your recipe.

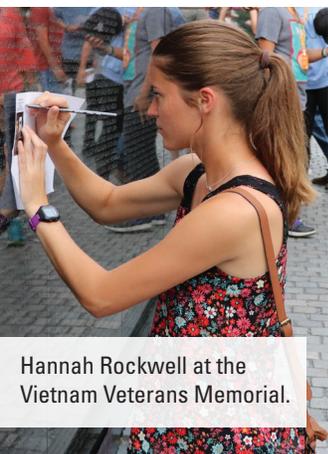
ONLINE: www.unitedpower.com

MAIL: United Power Recipes
500 Cooperative Way
Brighton, CO 80603

Students Attend D.C. Youth Tour

In June, United Power proudly joined with local electric cooperatives from around the country to sponsor teenagers from small towns and cities to spend a week in the nation's capital learning about the political process and interacting with their elected officials. The Electric Cooperative Youth Tour has been a

tradition among cooperatives since the late 1950s.



Hannah Rockwell at the Vietnam Veterans Memorial.

The origins of the Youth Tour date back to the National Rural Electric Cooperative Association's 1957 annual meeting in Chicago, where

keynote speaker and future president Lyndon B. Johnson suggested sending youth to the capital to "actually see what the flag stands for and represents."

What began with a small group of 34 students from Iowa in 1958 has since ballooned to nearly 2,000 students from 42 states. To date, nearly 50,000 students have participated in the program.

This year, United Power sponsored three local students to represent the cooperative during the 2018 Youth Tour – Hannah Rockwell of Weld Central High School, Jordyn Saffy of Eagle Ridge Academy, and Megan Lewis of Frederick High School.

Between meetings with elected officials, learning the value of the cooperatives they represent and developing leadership skills, students were able to spend time touring some of Washington D.C.'s landmarks and memorials. Before flying out, Colorado students were also treated to a high-voltage safety demonstration at United Power's headquarters in Brighton, Colo.

Each year United Power selects three ambitious high school students to attend Youth Tour. Applications to represent the cooperative during next year's tour will be available in December.



From left: Hannah Rockwell, Jordyn Saffy and Megan Lewis were selected to participate in the 2018 Youth Tour in Washington D.C.

For more info, click on "Youth Trips" under the "Co-op & Community" tab at unitedpower.com or follow us on Facebook.

Watt Drives Demand

Continuing the Discussions of the New Demand Rate

This past month, United Power announced a new line item would be appearing on member electric bills to prepare them for a new rate structure taking effect next year. The new line item, a Demand Charge, will not have a cost associated immediately, but will show the member's highest usage interval in kilowatts (kW) from the previous month. The Demand Charge line item is appearing on bills now with no charge to give members an opportunity to understand how this new rate can help them better manage their energy costs.

Members on the standard residential rate are very familiar with total energy used, which is billed in kilowatt-hours (kWh). But the new residential demand rate will also measure the power, or demand component of electricity consumption, which is measured in kilowatts (kW). This demand component is something that many customers are less familiar with, so let's talk about "watt" drives your demand.

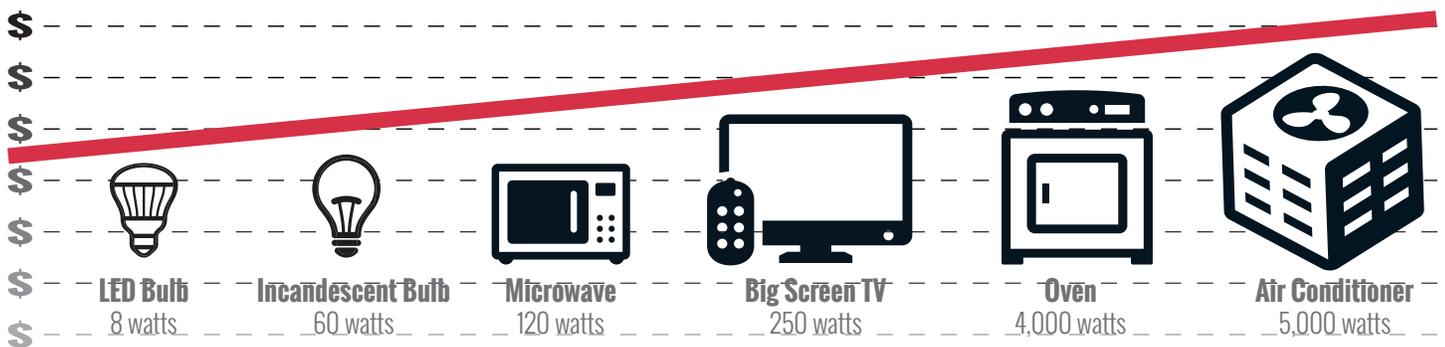
Demand is measured in kilowatts (kW). One kilowatt equals 1,000 watts, which is the equivalent of turning on ten 100-watt light bulbs at once. Understanding the wattage of your

household appliances will help you take control of your energy bill, but where can you learn more about this information?

Common wattage ratings can be found online, or by using tools like a Kill-A-Watt monitor. Below are some sample wattage ratings for common household appliances. Remember: the larger the wattage of an appliance, and the more appliances you operate at once, the higher the impact it can have on the energy usage and demand on your overall electric bill.

Now is the time to pay attention to your energy use patterns. Staggering the use of higher wattage appliances will be the easiest way to manage your electric bill under the new rate structure. How many appliances do you run at once? Do you come home and turn everything on after the house has been empty all day? Are you using technology to help you remember to offset energy use like timers, delay start settings and programmable thermostats? Focusing on how you're using your household appliances will help you see the corresponding affect to your energy and demand, and United Power's new Demand rate will put you in the driver's seat of your electric bill.

WATTAGE RATINGS



ENERGY SAVERS

Replace Old Appliances

Refrigerators manufactured before 1993 use twice the energy of newer models. ENERGY STAR refrigerators use less energy than a 60-watt bulb running continuously and 20 percent less energy than federal standards require.

BIG SAVINGS ON NEST



Nest Learning Thermostat

Retail Price ~~\$249~~ You Pay **\$149**

Nest Thermostat E

Retail Price ~~\$169~~ You Pay **\$99**

Learn more and order online
www.unitedpower.com/nest

*Final cost after instant savings and program rebates

Summer 2018

Fairs & Festivals

Around Your Cooperative

**UNITED
POWER**
Your Touchstone Energy® Cooperative 

United Power sponsors various fairs, festivals and events throughout its service territory each summer. This summer, the cooperative proudly sponsored more than 30 events unique to our diverse territory in many of our franchise communities. Below is a list of August and September events.

August 1 – 5, 2018

1 Adams County Fair
Adams County Fair & Regional Complex
9755 Henderson Rd., Brighton, CO 80601

August 3 – 12, 2018

2 Boulder County Fair
Boulder County Fairgrounds
9595 Nelson Rd., Longmont, CO 80501

Saturday, August 4, 2018

3 Carbon Valley Music and Spirits Festival
Centennial Field
123 Forest Ave, Dacono, CO 80514

August 8 – 12, 2018

4 SE Weld County Fair & Rodeo
SE Weld County Fairgrounds
7758 County Rd. 59, Keenesburg, CO 80643

August 18 – 19, 2018

5 Gilpin County Fair
Gilpin County Fairgrounds
230 Norton Dr., Black Hawk, CO 80422

September 7 – 9, 2018

6 Trapper Days
Downtown Ft. Lupton
130 S. McKinley Ave., Ft. Lupton, CO 80621

Saturday, Sept. 8, 2018

7 Mead Community Day & Sugarbeet Festival
Mead Town Park
441 3rd St., Mead, CO 80542

Saturday, Sept. 8, 2018

8 Kite & Flight Festival / Family Reunion
Reunion Park
10792 Richfield St., Commerce City, 80022

Want to see an event listed? Email the details of community events to unitednewsline@unitedpower.com. The **Summer Events Calendar** is printed in the *United Newsline* in June, July, August and September.

**UNITED
POWER**
Your Touchstone Energy® Cooperative 

Inside This Issue

AUGUST
2018



Your Touchstone Energy® Cooperative



Frederick Election Results

Frederick residents voted to affirm our purchase of Frederick Power & Light.

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2018 Youth Tour Highlights

Three youth represented the cooperative at this year's Youth Tour in the capital.

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United Power warns members about scams

United Power members have reported receiving calls demanding payment. Know how we conduct business.

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Summer Festival Schedule

How are you spending your summer? We have suggestions!

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STAY CONNECTED WITH YOUR CO-OP

email.....UnitedNewsline@UnitedPower.com

online.....www.unitedpower.com

f.....facebook.com/UnitedPower

t.....twitter.com/UnitedPowerCoop

Main Switchboard.....303-659-0551

Member Services.....303-637-1300

Outage Line.....303-637-1350

CONGRATS READER REWARDS WINNERS

1st Place: Patsy Salazar, Brighton

2nd Place: John & Mary Granger, Hudson
Robert Kruger, Platteville

See your name listed as a winner? Call 303-637-1248 to claim your Reader Rewards.

Chief Executive Officer	John Parker	Board of Directors	James Vigasaa
Chief Operating Officer	Bryant Robbins	<i>President</i>	Susan Petrocco
Chief Financial Officer	Laurie Rydwell	<i>Vice-President</i>	Beth Martin
Public Affairs Officer	Troy Whitmore	<i>Secretary</i>	Ursula J. Morgan
Newsline Editors	Heidi Storz	<i>Treasurer</i>	Keith Alquist
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	Dave Rose		Tim Erickson
	Laurel Eller		Brian A. McCormick
	Zachary Kinder		Richard Newman
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